



Refund Policy

Silica Broadband

We provide a 30 day money back guarantee, if all equipment is returned in the same condition as it was received. We want you to be happy with your service. Silica Broadband needs written notification stating that you wish to terminate your service within that first 30 day time frame for this refund policy to be honored. This refund policy expires after the first 30 days of service. The refund includes 50% of the installation charges and 100% of the activation and monthly services charges.

Silica Broadband
12921 W US Hwy 42
Prospect KY 40059

Need Help

Call 502-292-0090

or

email support@silicabroadband.com